# Sparkle

This book tells the story of my search for the Sparkle and the values that create it. I invite you to join me on this journey, and discover the Sparkle for yourselves.

Snehdeep Aggarwal, Founder, Bhartiya

### THE BHARTIYA Sparkle

#### 232114 . ULL ਚੌਰ ਸਾਹਿਬ 🗟 ਕਿਪਾਨਾਂ KHALSA BOOK HOUSE

-16-1-1

GENERAL

STORES

VIGI30

STORE

In the place where I grew up, I could walk to my father's office.

UPP-

I lived opposite a hospital and we had a school on the ground floor. There was a nearby park where I learned to ride a bike. Surrounding our home was a sweetmeat shop, a teahouse, a barber, a post office and a dry cleaner. Every morning, my mother bought fresh vegetables from the neighborhood market. After school, we flew kites on the rooftop of our house and, in the summer, we slept there in open cots, beneath a sky of stars.

> The place I am describing is not a remote Indian village, but the urban city centre of Amritsar, where the community was colourfully diverse and vibrant, in an integrated and sustainable way.

> > In this diversity and colour, my life, I realise today, had a certain fulfilling quality about it, a wholesomeness, a happiness.

#### My life had The Sparkle.

I would re-connect with the Sparkle every so often, and it always came to me suddenly, as a fleeting but intense moment of pure joy. I have experienced the Sparkle in many different ways, but its source is always a well designed product or experience that is both delightful, and adds new value to my life.

The Sparkle came to me in a perfectly brewed cappuccino served with a home baked biscotti at an obscure little terrace café in Via Dante. It came to me while watching the most amazing interactive musical performance in front of the the dramatic architecture of the Pompidou Centre in Paris.

It came, in the most perfectly tailored Merino wool Italian suit I have ever worn.

The Sparkle came to me in a charming little device that allows me to keep in touch with my world like never before. They call it the iPad. Work has never been as enjoyable or stylish.

It came to me on a winter evening in a bylane in Delhi, eating Aloo Chaat with my family. Throwaway plates, enduring memories.

ഹ

ഌ

ന്

So, what really is the Sparkle and where does it come from?

> It's a happy little feeling, born out of a product or experience that touches the soul by its inherent goodness.

> > I would describe it as a supremely magical moment, like watching the perfect rainbow.

The Sparkle is a creation of happiness - in design, in thinking, in the way something has been conceived, executed and experienced. Once I had a better understanding of the Sparkle,

I was consumed by the urge to create it.

I began wondering how I could create the Sparkle, and how it can bring happiness to all.

> Whether it is a suit or a city, I knew Design Innovation would play a fundamental role in creating the Sparkle.

> > I believed in this so strongly, I decided to make it the Mission and DNA of our company.

#### **BHARTIYA MISSION**

### To create happiness through innovative design

(to create the Sparkle at every touchpoint)

Design Innovation, I realised, would have to to be applied in a reliable and sustainable way. This would form the DNA of my organisation.

#### BHARTIYA DNA

# Design-led. Innovative. Sustainable. Reliable.

# Design-led.

Design is our starting point; it's how we add value to what we do.

> Our designs are not superficial, but inspiring and enduring. Design should make a genuine difference to people's lives.

## Innovative.

We always look for better ways of doing things.

We cannot merely replicate all that has worked for us in the past.

We continously think of fresh approaches to enhance a solution.

# Sustainable.

We give back to society and to the environment.

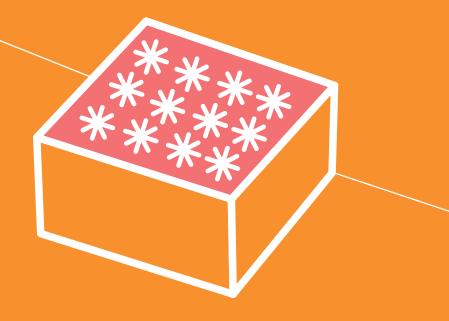
We cannot create and destroy at the same time.



## Reliable.

We deliver what we say.

We do not work merely to meet quality and specification standards. We aim to deliver the Sparkle in every activity we undertake.



#### **BHARTIYA BRAND VALUES**

These are five important values that guarantee the creation of the Sparkle, and I urge you to practice them sincerely in all that you do.

# bold. simple. fun. intelligent. accessible.

We believe in making innovative products and breaking conventions.

# be bold.

We believe in feeling free to speak our minds.

We believe in innovative ways of marketing.

Bold sometimes means going where no one has gone before.





In 1997, we set up a design studio in Milan, the first Indian leather manufacturer to do so.

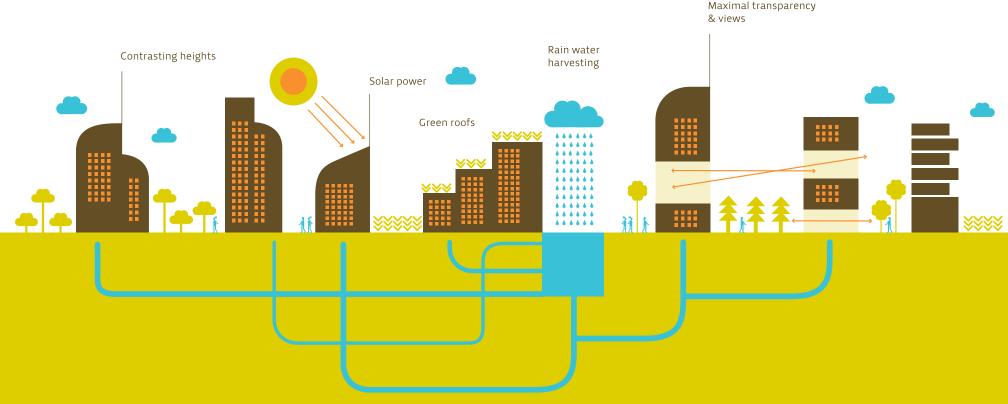
We believe the best designs are simple in nature.

We believe the best communication plans are simple to understand.

# be simple.

We believe in transparent processes and motivations.

Some of the best ideas, designs and experiences are delightful because of their simplicity.



Bhartiya City will use some simple, effective methods to increase the development's overall sustainability.

# have fun.

We believe our products should be fun.

We believe in enjoying life and work.

We believe our communication should be fun.

### Fun inspires a childlike curiosity to keep work and life exciting.

Fun lies in diversity and colour and in bringing people together. Our Bhartiya corporate office and all we will build in the future should always enable this.

### be accessible.

We believe in products that can be appreciated by everyone.

> We believe in an open door policy and sharing information with each other.

> > We believe that our communication should be understood by everyone.

Bhartiya City will be the first integrated, inclusive, sustainable city of its kind where people can live, work, play and dream. Accessible products and experiences can be enjoyed by a group of people who are diverse yet united by a common desire: to enjoy a happy quality of life.



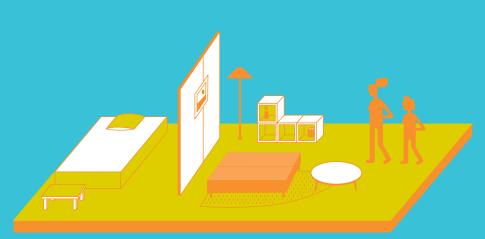
# seek intelligence.

We believe in products that are well thought out.

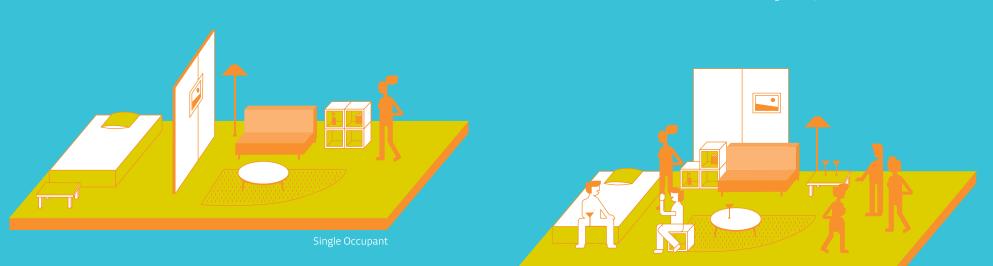
We believe in feeding our minds with inspiration from around the world.

> We believe our communication should be intelligent in content and execution.

Intelligence is creating innovative products and experiences which add value and happiness to people's lives.



Single Occupant with a Guest



Party Time!

The flexible layouts and intelligently designed furniture in our Bhartiya Homes will make 624 sq ft feel like 780 sq ft.



\*

The Bhartiya Sparkle makes Mother Nature smile.

The Bhartiya Sparkle creates happiness for everyone it comes in touch with.



The Bhartiya Sparkle brings a smile to everyone who comes in contact with it. The Bhartiya Sparkle is about magic, not logic.



The Bhartiya Sparkle improves people's quality of life.

The Bhartiya Sparkle makes the ordinary, extraordinary.

The Bhartiya Sparkle gives people much more than they expected.



The Bhartiya Sparkle ensures that everyone experiences the benefits of great design.

Come and add to the Sparkle at Bhartiya. Make the ordinary extraordinary.

¥

⋇

\*

\*

\*

✻

¥

⋇

¥

⋇

木

米

¥

✻

\*

¥

#### **BHARTIYA**

Copyright © 2011 Bhartiya. All rights reserved. No part of this publication may be reproduced or distributed in any form or by any means, or stored in a database or retrieval system, without the prior written permission of Bhartiya.

#### BHARTIYA

#### **BHARTIYA GROUP**

38, Sector 44 Gurgaon 122 002 New Delhi Capital Region India

www.bhartiya.com